



# JBLM Sound Summit · Viewer Questions

*With answers provided by JBLM Leadership and Installation/Community Subject Matter Experts*

September 2, 2020 on Facebook Live

Theme: Fall Festivities

## General Questions

### 1 Any update on LeMay bulk pickup service?

There is still no set date. LeMay has communicated they are not setting a specific date, in order to remain flexible with Washington State guidance, their own COVID restrictions and health protection measures. LeMay is the one trash and recycling service for JBLM – Washington State has one specific provider per area. We are continuing to ask as often as we can, and will provide updates as they become available.

### 2 Why are hunters are the only customers paying to use the training areas?

JBLM specifically sets aside the ranges not being used for training and readiness in order to allow hunters access to these areas. We are looking at expanding the capacity for recreation, and using an online enterprise system to track and coordinate our lands for recreation, we do want to keep them open on the installation. More to follow in the coming months.

### 3 Is it time for gymnastics to start again on JBLM?

Unfortunately, no. We are utilizing the facility where gymnastics is taught to expand childcare for school age care. It was a purposeful move to open those spaces for children who are attending school virtually.

## U.S. Forest Service

### 1 Are there different types of passes for visiting state and national parks?

Yes! There are two different passes:

#### The Discover Pass

STATE: The Discover Pass offers you access to millions of acres of state recreation lands in Washington State, more information here: <https://www.discoverpass.wa.gov/31/About-the-Pass>

#### America the Beautiful Pass

FEDERAL: Your ticket to more than 2,000 federal recreation sites. A pass covers entrance, standard amenity fees and day use fees for a driver and all passengers in a personal vehicle at per vehicle fee areas (or up to four adults at sites that charge per person). Children age 15 or under are admitted free. [https://www.nps.gov/planyourvisit/passes.htm#CP\\_JUMP\\_5088576](https://www.nps.gov/planyourvisit/passes.htm#CP_JUMP_5088576)

### 2 Which passes are free for military, and how do we get them?

An annual America the Beautiful pass is available for current U.S. military members and dependents in the Army, Navy, Air Force, Marines, and Coast Guard as well as Reserve and National Guard members

To obtain your free pass, apply In person at a federal recreation site (see [PDF list of federal recreation sites that issue passes](#)) by showing a Common Access Card (CAC) or Military ID (Form 1173).

(Please note: The free Pass is non-transferrable and does not cover Expanded Amenity fees such as camping, boat launching, parking, special tours, special permits or ferries.) More information on the pass can be found at <https://store.usgs.gov/faq#US-Military>)

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### 3 Can you provide more information about Lifetime Passes for disabled veterans?

#### Discover Pass

Washington State residents with a documented service-connected disability of at least 30% are eligible for free camping, moorage, reservations, watercraft launching, trailer dumping, and day use entry to State Parks. This free lifetime pass is valid year-round. Lifetime Disability Pass Application ([PDF](#) or [Word Document](#))

#### America the Beautiful

Good for entry into thousands of federally managed recreation sites across the country, the Lifetime Access Pass is another way a grateful nation says thank you for the service and sacrifices of U. S. Veterans with disabilities.

Apply [Online through the USGS Store](#). Or through the mail using this [application form \(PDF\)](#).

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## Madigan Army Medical Center

- 1 Son went in for sore throat yesterday ... no strep swab done - jumped right to COVID test - in Quarantine barracks; says he'll need to be there x 10 days regardless of positive / negative results ? If negative do they reassess doing a strep swab / mono spot test etc? His first station post basic - so not one to advocate for himself / push back.

First and foremost, anytime you feel symptoms of being sick – please reach out to your medical team. We ask that you do not just walk-in in to the Hospital; utilize the Nurse Advice Line or call your clinic so they can give you directions. If you do come in, please let them know before you walk into the building.

Madigan Army Medical Center staff will send you out to the COVID screening tent if you are showing symptoms, but the medical professionals there are not just doing a COVID test. They are assessing if other conditions could be present or if there are indications for further tests. They do have the ability to conduct strep/flu tests. People will be placed in quarantine while they await results and ensure we are not spreading illnesses further.

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- 2 **COL Warner- the wait time at the prescription line at Madigan is ridiculous. I am currently in line and have been for 1 1/2 hours. Why is there only one dispense point for active duty, dependents, and retirees?**

We apologize for your wait time today at the Madigan Drive-Thru Pharmacy. The COVID-19 pandemic has had a significant impact on a number of Madigan's clinical areas, especially the Main Outpatient Drive-Thru Pharmacy.

The Main Hospital's Outpatient Pharmacy Lobby and the Walk-Up Refill Pharmacy located in the Main Hospital are both closed until further notice to avoid the risk of patient and staff exposure to COVID-19. The Pharmacy Drive-Thru located at the Main Hospital is the sole prescription preparation and pick-up point. As the scope and impact of COVID-19 continues to evolve, Madigan is committed to providing the best possible care while adapting to ensure the health and safety of our patients, staff and the JBLM community during this pandemic. Although our times have gone down, we still are working diligently to improve your experience and shorten wait times even further.

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- 3 **Why not offer some satellite pharmacies around post for refills? Why is one pharmacy doing all the prescriptions?**

Madigan Army Medical Center does have multiple pharmacies open:

Active Duty Personnel

All your prescription needs should be met at your Soldier Center Medical Home.

For all other Beneficiaries

If you are assigned to one of these locations, they should be filling new prescriptions as well as refills as they have both started resuming the refill process just this week.

- Puyallup
- South Sound
- McChord

Madigan

Still only through the Drive-Thru pharmacy at this time. A number of additional items will be put in place over the coming weeks, such as a texting service to help decrease some of the wait.

In the long-term Madigan Army Medical Center is looking at some additional capabilities where you can pick up your prescription without having to come to the main pharmacy, as well as looking forward to opening the new pharmacy in the Exchange as their new facility opens.

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## MWR

- 1 **Any update on when the Auto Skills Center Lewis Main will open?**

For now, the McChord Auto Center is open Thursday-Sunday with extended hours (details here: <https://jblm.armymwr.com/programs/mcchord-auto-center>)

The Lewis Main location remains closed; any updates will be posted to our [Facebook](#) page.

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**2 Are they having zombie 5K this year? And haunted trails?**

Our Zombie Run will be the first in a three-part virtual run series to round out 2020. In today's environments, our haunted house and trunk or treat are being reworked into a drive-thru event called Haunted Crooked Road. There will be a family-friendly timeframe, which is not-so-scary, as well as a full-fright timeframe for those prepared for spooks. Haunted Crooked Road is Oct. 24.

Stay tuned to [fb.com/JBLMmwr](https://fb.com/JBLMmwr) for details

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**4 When is the plan to start supporting ALL military kiddos to include middle schoolers and teens? With no after school activities at the school level AND the closing of the teen zone...where do our middle schoolers and teens go to socialize etc? Which is extremely important for those age groups? What is the plan for accommodating these kids? Not twice a month in Saturday's for a few hours?**

With the current COVID mitigation guidelines limiting capacity, CYS had to make difficult decisions. The current priority is full-day care for school-age children (kindergarten through 5th grade). In the meantime, we invite youth in grades 6-12 to visit Hillside Youth Center for Super Saturday programming, which is offered twice a month. Find details at [fb.com/JBLMcys](https://fb.com/JBLMcys).

We are always reevaluating our ability to expand programming and will keep the community informed. Please stay tuned!

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**Do you have a topic or issue you would like to be addressed  
at a future JBLM Sound Summit?**

Submit your questions through our [online feedback form](#).