

AGENCY CONTACTS

AGENCY	DESCRIPTION	POINT OF CONTACT	EMAIL
Directorate of Personnel and Family Readiness (DPFR)	DPFR Program Overview-all programs; crisis intervention services	Jill Murphy	jill.m.murphy12.civ@mail.mil ; 253-477-3808
DPFR Mobilization and Deployment	Mission Resource Expos, Deployment briefing, care team, FRG training, assistance in coordination of deployment briefings,, reunion briefings/MOD 0 coordination	Darlene Pacheco	Darlene.t.pacheco.civ@mail.mil 253-967-3397
DPFR Financial Program	Financial Classes	Donna Gotel	donna.r.gotel.civ@mail.mil ; 253-967-1453
Child, Youth and School Age Services (CYSS)	Briefing on CYSS entitlements, on-site child care assistance	Candace Iavarone	candace.d.iavarone.naf@mail.mil ; 253-477-3142
Families OverComing Under Stress (FOCUS)	Provides sessions on improving skill sets to overcome life's challenges-individual, couples, family	Kim Crosby	jblm@focusproject.org
Military One Source	Resources-request resource table via website		Militaryonesource.mil
Red Cross	Program overview: classes, translation services, emergency messaging	Lauren Snow	lauren.snow@redcross.org
Space A Travel	Overview of SPACE-A Travel	Helen Anderson	Helen.anderson@us.af.mil
TRICARE	TRICARE coverage	Pamela Eisfeldt	pamela.l.eisfeldt@healthnet.com
USO	Program overview, resources. Helping Hands. Mobile Canteen		events@usonw.org northwest.uso.org/programs/helping-hands northwest.uso.org/mobile
Adventures Northwest Center (Outdoor Rec)	Program overview of activities and events; rental equipment, etc.	Robert Conrad	robert.w.conrad1.naf@mail.mil (253) 967-6263
School Liaison Office	The School Liaison Office provides information about local schools and their policies, state requirements, home school resources, information about extra curriculum activities within	Norma Melo	norma.m.melo.naf@mail.mil (253) 967-7195

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	the community, volunteer opportunities, and scholarship information for parents with children in grades K-12.		
Leisure Travel Services (LTS)	Leisure Travel Services (LTS) provides a range of travel services to active duty and retired military personnel, DoD civilians and their family members, and other members of the military community.		JBLM-Lewis Main: 253-967-3085 2272 Liggett Ave. inside Bowl Arena Lanes JBLM-McChord Field: 253-582-2224 737 Jackson Blvd. inside Sounders Lanes