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# MADIGAN

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## ARMY MEDICAL CENTER

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# ***Patient-centered in all we do.***

**We want to be your partners  
in health and wellness.**

- **Patient Centered Medical Homes** provide you and your family with a team of medical experts
- **The Patient Experience** is our customer service commitment to provide quality care in a safe and friendly environment.
- **Numerous ways to contact** both your care teams and hospital leadership to express feedback or ask questions





# *We are your **community** hospital.*



## **Convenient health care locations and services.**

- **Soldier Centered Medical Homes & 62nd Medical Squadron** focus on the unique health care needs of active duty personnel
- **Community Based Medical Homes** brings health care closer to home, with primary care clinics in Lacey/Yelm/Olympia and Puyallup.
- **Outlying Clinics** on JBLM located at McChord Field and Lewis Main (Winder Clinic)



**MADIGAN**  
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# School Based *Health System*

*where the classroom is the waiting room*



Lakes HS



Steilacoom HS



Rogers HS



Harrison Prep



Pioneer MS



Woodbrook MS



Mann MS

Eliminates barriers to health care  
for military students

Protects students' time away  
from class, saves parents time  
away from work

Safe, quality care by Madigan  
doctors and nurses

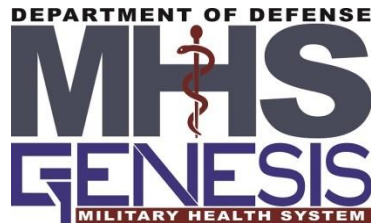




# **Communication is key.**

**To make an appointment: 1-800-404-4506**

**Health-related questions, access to care**



[patientportal.mhsgenesis.health.mil](https://patientportal.mhsgenesis.health.mil)



**1-800-TRICARE**

**Provide us feedback**

Joint  
Outpatient  
Experience  
Survey



*Help us fine tune  
Madigan and complete the*

TRICARE  
INPATIENT  
SATISFACTION  
SURVEY  
(TRISS)



[ice.disa.mil](https://ice.disa.mil)

# Stay Connected with **Madigan**

For the latest news and information.



[www.nwguardian.com](http://www.nwguardian.com)



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