



JBLM Sound Summit · Viewer Questions

With answers provided by JBLM Leadership and Installation/Community Subject Matter Experts

October 7, 2020 on Facebook Live

Theme: Giving Back & Holiday Planning

General Questions

1 Will base be closing down again because of the spike in cases?

As of right now, no. We are still doing well, both in Western Washington and especially on JBLM. We appreciate everyone's diligence and attention to detail on responding to COVID-19 by wearing masks and following the appropriate protective measures. Please continue the same diligence - as the weather starts to get colder and we begin to move to indoor, it will be more important to do so.

2 Can our unit plan a trunk or treat event if we follow COVID-19 safety measures?

Yes, with COVID-19 mitigation measures such as staying outdoors, small groups, face covering, and physical distancing. We also want to encourage everyone to support the Haunted Crooked Road event on 24 October.

If you're interested in getting involved with Haunted Crooked Road, email specialevents@jblmmwr.com. It's a great way for your unit/organization to "trick or treat." For more information about the event, click [-HERE-](#)

3 When will the Recycling Center be open?

There is still no set date. We are continuing to ask as often as we can, and will provide updates as they become available.

Exchange

1 Any date for the food court opening?

The food court is currently open.

Commissary

1 When will the Commissary on JBLM Main Open?

The Commissary reopened Tuesday (6 Oct.) at 9 a.m. Please expect longer waits in line as the commissary may be minimally staffed due to quarantines and testing.

2 Question on the JBLM commissary, could we get the days the employee worked prior to testing positive?

We cannot get too much into detail as there would be privacy concerns, but here are additional details on the process.

The employee tested positive, and they did have contact with several other employees that day when they got their results. They immediately left work, preventative medicine / health helped with contact tracing, and some other folks needed to quarantine as they awaited results. They were all tested and most results have already come back as negative. To be safe we're asking those folks to quarantine - just as any other person who is tested needs to as they await results and get cleared by their doctor.

The staffing shortage at the Lewis Main Commissary and the need to conduct a thorough deep-clean resulted in the facility's brief closure.

Madigan Army Medical Center

1 Are they going to fix on how people call the main pharmacy when people call to check and see if there medication is available to pick up? Because when my husband calls it say it busy and he stays on the phone to wait to talk to someone it then turns around and say they are not there and it was an all-day event for the last few days.

Thank you for your question and making us aware of this issue. The problem is currently being addressed and we hope to have the phone lines up and running soon. We apologize for the inconvenience, and thank you for your patience.

MWR

1 When will fitness centers open to Retirees working on base? Can DOD Employees use the gyms on post yet?

We're working on ways to get our community safely back into gyms; as COL Duncan mentioned, we're hoping to have an update on access availability in the next couple of weeks. Find out more about our physical fitness centers here: <https://jblm.armymwr.com/categories/sfa>

Do you have a topic or issue you would like to be addressed at a future JBLM Sound Summit?

Submit your questions through our [online feedback form](#).