



# JBLM Sound Summit · Viewer Questions

*With answers provided by JBLM Leadership and Installation/Community Subject Matter Experts*

November 4, 2020 on Facebook Live

Theme: Discovering Winter in the PNW

## General Questions

- 1 Who is responsible for, and decides upon, the lights in the Lincoln neighborhoods? With the winter coming and less light, some neighborhoods have some pretty dark areas.**

There are two ways we install/maintain lighting on base. First, Lincoln Military Housing owns all the lighting in the residential areas on base. For the rest of the base, we have a contract with City Light & Power who installs and maintains the lights. We've recently conducted a combined drive around with Directorate of Public Works, our lighting contractor, and Lincoln Military Housing.

We have already installed lighting in some areas; such as Carter Lake Elementary, some neighborhoods, and some main avenues. We've also identified additional areas where it's needed, some just last night in the Town Hall. We appreciate people giving us those ideas. We're going to look at the ones between the Child Development Centers on McChord Field and Eagleview neighborhood, in addition to the ones we've already identified.

---

- 2 How can we find out when the ramps for I-5 are closed at the Main Gate? Can a marquee be set up before you exit the gate?**

Ramp closures, dates, and times are posted on the [Washington State Department of Transportation website](#). Most of the work is being done at night or in the early morning hours.

There are a few additional ways to find out about closures. One is to sign up for email/text updates at <https://public.govdelivery.com/accounts/WADOT/subscriber/new>. They will send you regular communication about when these closures are happening and where. You can also download the WSDOT app from [Google Play](#) or the [App Store](#), and add the areas you typically travel to "My Routes", where you can check them frequently for updates.

DPW will try to work with the contractor to see if a marquee can be set up at the Liberty or Madigan Gates (JBLM Main), but we cannot guarantee the ability to do so. Information changes so frequently, we recommend checking the website or app for the most up to date information.

---

- 3 Can you show us how to get to the MWR page from the [home.army.mil/lewis-mcchord](https://home.army.mil/lewis-mcchord) website? Also, can you show me how to get to the DPFR page from there as well?**

From the link above, click "menu" on the top left. Under the "About" section, click on "Directorates and Support Offices". All JBLM Directorates are listed here; Click on any of the Directorate's names to be taken directly to their pages. In addition, you can find MWR online at [JBLMMWR.com](https://jblmmwr.com), and DPFR at [JBLMDPFR.com](https://jblmdpfr.com).

---

**4 I need to renew my ID card next month...are they open? at McChord**

Yes! Our ID Cards offices are open on both JBLM Main at Waller Hall, and on McChord Field in Bldg. 100 (The Castle). Visit <https://home.army.mil/lewis-mcchord/index.php/my-Joint-Base-Lewis-Mcchord/all-services/id-cards-deers> for locations, hours, a list of acceptable documents, and links to the RAPIDS appointment schedulers.

### Madigan Army Medical Center

**1 You have to have seen your primary care provider one time before you can register on MHS Genesis, right?**

Correct, or get a medication or be seen in the Emergency Room.

### MWR

**1 Do you have to take a class before you can use the climbing wall and if so, how does that work?**

If you're interested in learning to belay, yes, you may take a certification class or test out. You can find all the details here: <https://jblm.armymwr.com/index.php?cID=23510>

### Spouses Club of Lewis-McChord

**1 Can you place special orders at the Summit Shoppe?**

Most of our vendors are local and will take special orders. If you saw the pins earlier, they come from the Westpoint, NY area; he does take special orders and ships them out quite quickly. Visit <https://spousesclublm.org/summit-shoppe> and reach out to the Shop Manager with any questions or special requests you may have.

Thanks for your questions!

[Join us again](#) for the next JBLM Sound Summit

3 Dec. - 10:00 a.m.

**Theme: Happy Holidays!**